



## *Seamill Hydro Hotel & Resort House Rules*

Seamill Hydro & Resort house rules relating to service and consumption of alcohol are for the protection of all guests and staff members and ensure the Hotel can operate as a licensed premise. Seamill Hydro's liquor licence is a valuable asset to the company. It is regulated under the Licensing Act (Scotland) 2005 and overseen by North Ayrshire Licensing Board

1. Seamill Hydro reserves the right to choose whom they will supply with alcohol.
2. Our guests are expected to conduct themselves in a manner that is respectful of other guests and our team members. Behaviour of our guests should in no way jeopardise our hotels' liquor licence
3. Guests who fail to adhere to the hotel's house rules or behave in an inappropriate manner towards staff may be immediately excluded from the premises without refund
4. Seamill Hydro will only allow children between the ages of 16 and 18 years into a bar area if supervised by their legal guardian
5. The 18-year rule will apply in all of Seamill Hydro bar Areas, whereby any person whom appears to be under 21 years of age will be asked for proof of age  
Only the following documents will be accepted as proof of age:
  - a. Passport
  - b. European drivers licence
  - c. Pass Card
6. It is strictly prohibited to possess and/or drink alcohol under the age of 18.
7. Seamill Hydro do not allow any person under the age of 18 in a bar area after 12:00 midnight, unless attending a function in which case this will be extended to 1:00am
8. Seamill Hydro Festive party nights are strictly for over 18's
9. No personal alcohol will be allowed in public areas, restaurants or conference venue. Should this not be the case, these items might be confiscated by staff or management of the hotel or guests may be asked to Leave the Premise
10. Seamill Hydro has identified the following spaces as alcohol-free zone:
  - a. Children's Kids Klub .
  - b. Swimming pool areas, including spa, steam room and sauna.
  - c. Guest bedroom corridors
  - d. Outdoor Leisure Facilities.
  - e. Car park.
11. Residents do not have assumed rights to drink alcohol 24 hours per day. All bar areas have designated core opening and closing times. Out with core times, the service of alcohol is at the discretion of the hotel management. By law, only residents and their guests are allowed service after public hours. This Bar will be open for this purpose and will close when there is no longer significant demand – traditionally between 1am and 3am. To ensure that all after hour sales are for residents only, these drinks must be charged to room accounts and no cash sales will be allowed.
12. Our team members will not serve a person whom they consider to be drunk.
13. Members of staff are unable to drink when on duty. For exceptional service, should you wish to make a cash gesture, this will be greatly appreciated
14. Off sales are permitted between 10am and 10pm and will primarily be available from the Pladda Bar for guests.
15. Alcohol purchased at the hotel should not be consumed Prior to leaving the main Hotel.
16. Drinking-up time for non-resident guests is 15 minutes after the permitted hours of operation.
17. All spirits and liquors (excluding Baileys) are sold in 25ml and equivalents thereof
18. Wine by the Glass is served in measures 125ml, 175ml and there multiples.
19. Sherry, Port, Vermouth and Baileys are sold in measures of 50ml